User Manual-Truckers

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Important notice for truckers

Check in and check out is required and must be performed by every trucker on site.

When you arrive ANC, you will see a **scale house**. Please weigh your truck and print a **scale ticket**. You will use this to check in at Trucker lounge. **Before leaving ANC with your load, please weigh your truck again at the scale house to make sure it's not overweighed.**

- **1. Check in** is for ANC Warehouse to know you have arrived so Warehouse can then assign the trailer to a dock or south yard.
- **2. Check out** is for truckers to verify the load is correct and sign the e-documents. Shipping documents will also be printed from trucker lounge printer so truckers have a paper copy.

*Warning! Without proper check in and check out, ANC Warehouse wouldn't know you have arrived and you might experience an extremely long wait till you talk to our warehouse operators.

*Your dispatcher would normally book the load in our Carrier Appointment System. Whether trucker comes in early or late, with or without a trailer, picking up a trailer or simply leaving a trailer, each trucker is expected to use ANC's check in system.

Check-In/Check-Out System introduction

ANC check in and check out system is located at **Trucker Lounge**. There are two big TVs.



1. Left TV is used for check in, check out or ask for help.

Trucker Check In

Call for Help

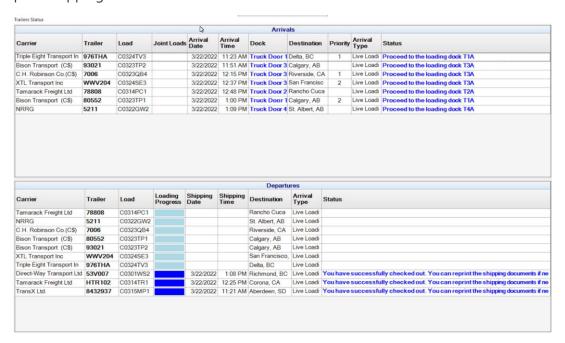
Welcome to the ANC self service system

CHECKING IN: Please enter your pickup number and weight from scale ticket.

CHECKING OUT: Make sure document information including pickup number, trailer number and seal number is accurate before printing.

Check-In Check-in Check-Out Reprint Documents

2. Right TV is for arrival and departure status. Arrival status for a load will display information after a trucker checks in, for example, it will show which dock number you have been assigned to. Departure status will show if a load is ready to check out and print shipping documents.

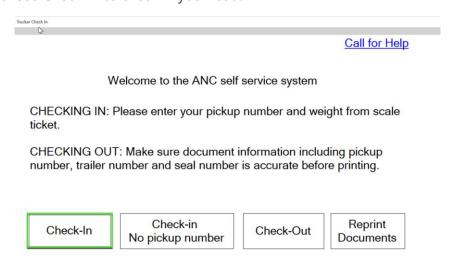


Check in with a load number. (Preload or Live Load)

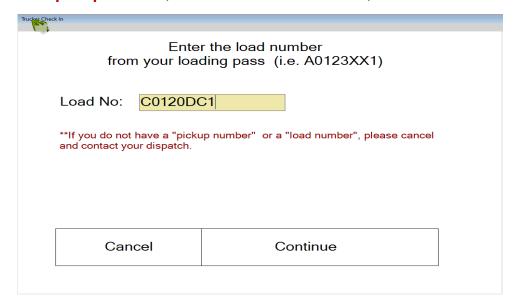
If you have a pick up number, you will be coming to pick up a **preload** or a **live load**. If you don't have a pick up number, please contact your dispatcher to get a pick up number.

Check-in:

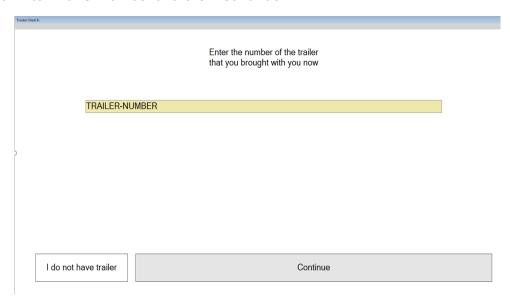
1. Use Check-in to check in your load.



2. Enter pickup number (Load number or BOL number) and click "Continue"



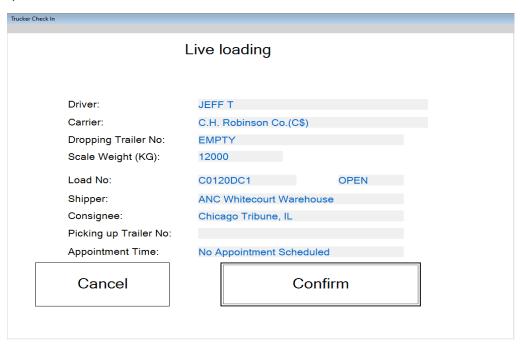
3. Enter **Trailer** number and click "Continue"



- **4.** Put **scale ticket** in the scanner so we could get the weight of empty trailer. Either side is okay.
 - Trouble-shooting 1: If the weight reading fails, please try flip the ticket and try again.
 - Trouble-shooting 2: If the ink of a scale ticket is not clear, please let warehouse operators know so they can replace the printer ribbon in the scale house and help you check in manually. You can cancel to go to main menu for "Help" button.



5. Confirm all the information is correct. If not, please click Cancel to restart check-in process. Otherwise, click "Confirm" to continue.

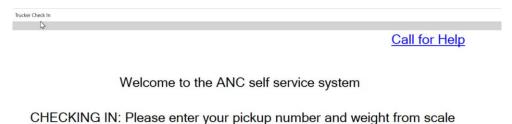


6. You have successfully checked in. **Please sweep out trailer**.



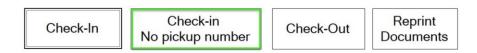
Check in. No pickup number. (Drop empty trailer only)

1. If you only want to leave an empty trailer at ANC, during check in please select "Checkin, No pickup number"

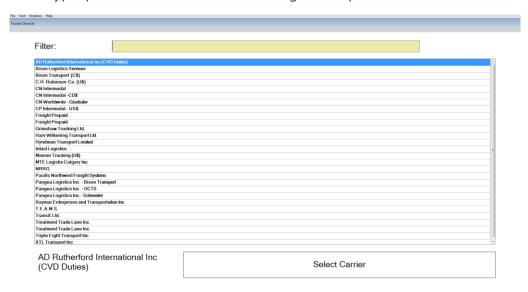


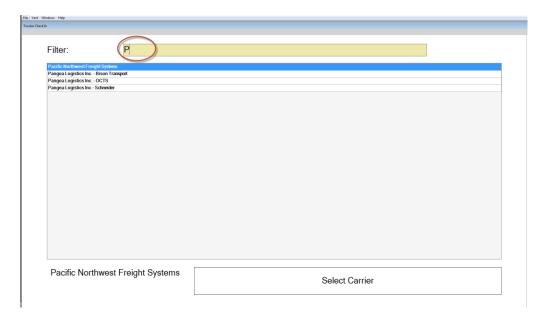
CHECKING OUT: Make sure document information including pickup number, trailer number and seal number is accurate before printing.

ticket.

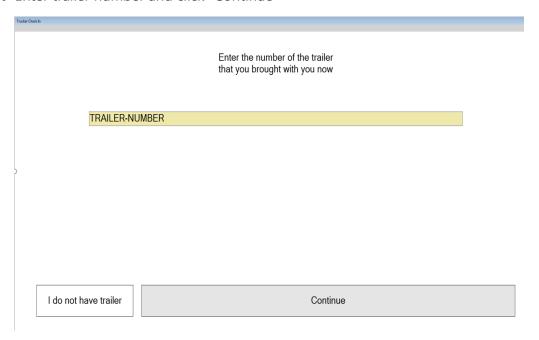


2. Select carrier name. You could type in 'Filter' to filter carrier names. For example, you could type 'p' in the filter if carrier name begin with 'p'.





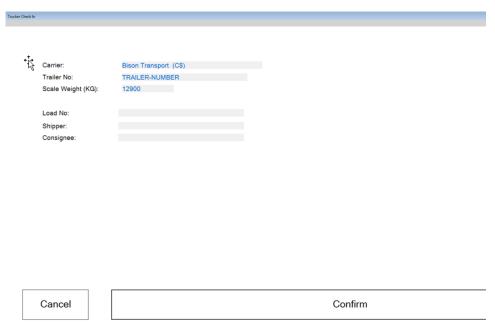
3. Enter trailer number and click "Continue"



- **4.** Put **scale ticket** in the scanner so we could get the weight of empty trailer. Either side is okay.
 - Trouble-shooting 1: If the weight reading fails, please try flip the ticket and try again.
 - Trouble-shooting 2: If the ink of a scale ticket is not clear, please let warehouse operators know so they can replace the printer ribbon in the scale house and help you check in manually. You can cancel to go to main menu for "Help" button.



5. Confirm all the information is correct. If not, please click Cancel to restart ch eck-in process. Otherwise, click "Confirm" to continue.

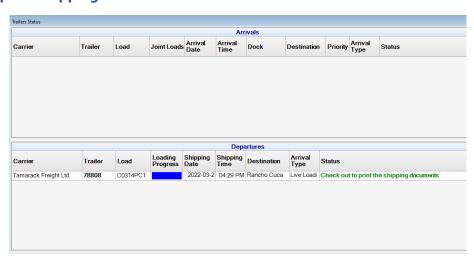


6. You have successfully checked in. Please sweep out trailer. **Please check Status screen on the right TV.**

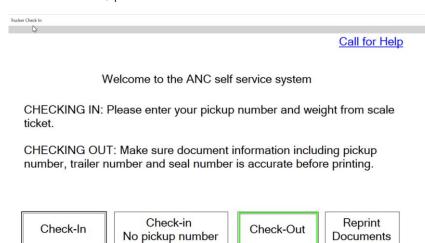
Warning: if an empty trailer is brought in without being checked in. Carriers would not find this trailer available when they book appointment at **ANC Carrier portal**https://ancwebportal.ca/MesPortal/.

Check out

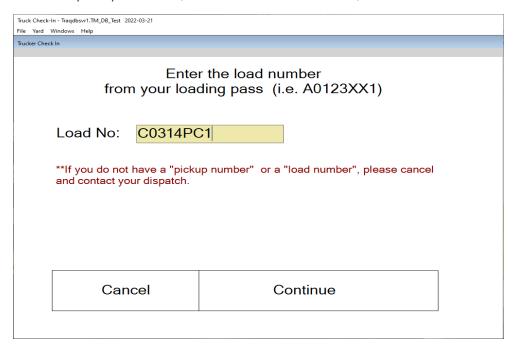
On the **right TV**, as soon as your load is **ready**. The status for your load will become "**Check out to print Shipping documents**".



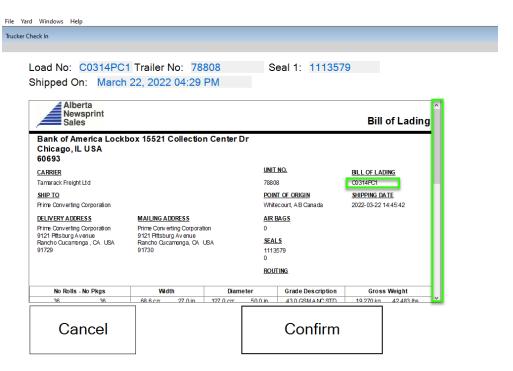
1. On the **Left TV**, please select Check-Out.



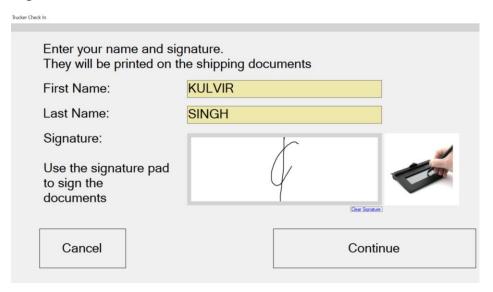
2. Enter the pickup number (Load number, BOL number).



3. Bill of lading document will show up. Use the vertical scroll bar to check all the information is correct.



4. Type your **First Name** and **Last Name**. Use the **signature pad** if available to sign your signature. And then click Continue.



5. Documents will be printed from printer.

Trucker Check In

Get shipping documents from the printer

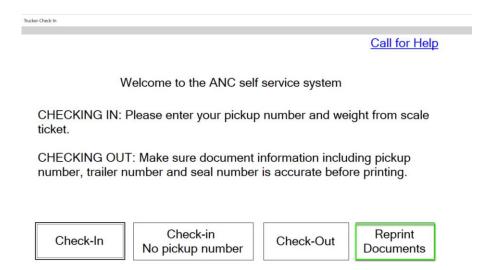
Please check axle weights on leaving premises.

Start New Check In / Check Out

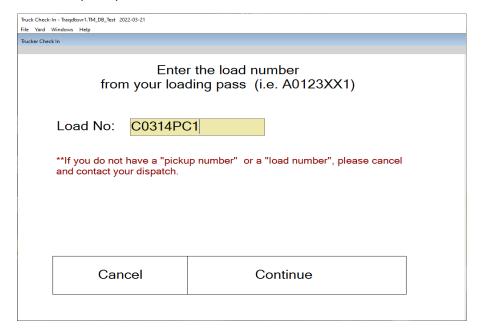
6. Reminder! Before leaving the mill, please weigh your truck again at the scale to make sure the load is not over weight.

Reprint Shipping Document

 If you have sign out and you want to reprint shipping document. You can select Reprint Documents.



2. Enter the pickup number (Load number, BOL number).



3. Documents will be printed from printer.

Trucker Check In

Get shipping documents from the printer

Please check axle weights on leaving premises.

Start New Check In / Check Out